

**Cross Connection Control Program
Compliance Program**

***The goal of the Cross Connection Control Program is to
help provide safe potable water for all consumers.***

The Town of Blackfalds' Cross Connection Control (CCC) Program is based on the requirements specified in *Utility Bylaw 1250.20*.

If a customer does not eliminate or control cross connections, the property owner or occupant could receive a violation ticket pursuant to the Provincial Offences *Procedures Act, R.S.A. 2000 C. P-24*. In accordance with the *Utility Bylaw 1250.20*, if a customer fails to comply with an order requiring the installation, testing, or repair of a backflow prevention or cross connection control device, their water service could be shut off until the situation has been remedied.

Now that you have received notification to inspect and test your device(s), you have a limited time to comply with the CCC Program. Please complete the steps required to protect yourself and the Town of Blackfalds' potable water supply.

As per *Utility Bylaw 1250.20 Part 26: "Cross Connections and Backflow Prevention"* failure to comply will result in the termination of water service to the property plus fee and violation fines to the owner.

Fees are issued as per Schedule "A" of the *Utility Bylaw* to turn the water both on and off. Violation Fines for each non-compliance circumstance will be issued as per Schedule "C" of the *Utility Bylaw*.

***These strong measures are necessary
to protect the public potable water system.***

The Compliance Program notification process is as follows:

- 1st Notice:** Annual Inspection Letter – The first letter may require either installation of new device(s), replacement of unsuitable device(s) in addition to mandatory testing & reporting of each testable devices (new & existing). Test reports completed by a certified tester registered with the Town of Blackfalds must be provided to the Town within 2 months (60 calendar days) from the date of this letter.
- 2nd Notice:** Second & Final Notice - If, after 60 days, passed test reports have not been received, or test reports were received but were not completed by a Town approved certified tester for each cross-connection device, the second and final notice will be sent out. This final notice will be delivered with a copy of your Water Shut-Off Order. This Order states that, unless inspection and test reports are received immediately, water will be shut off in 10 days from delivery of the Order.

The Town of Blackfalds, in partnership with the North Red Deer River Water Service Commission, meets its responsibility by supplying excellent drinking water and testing that meets or exceeds Health Canada's "Guidelines for Canadian Drinking Water Quality."

Failure to comply with the *Utility Bylaw* can result in fines, water service interruptions and property or business owners being held liable for damages. Please help us to ensure safe drinking water for all consumers.

Together, protecting our drinking water, now and into the future.